

Hosted PBX

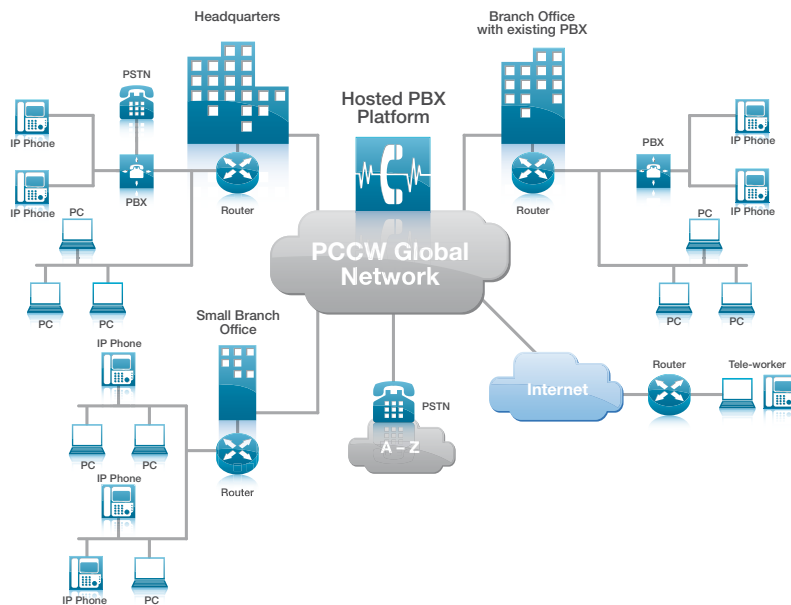
By replacing traditional phone service with this all-inclusive VoIP solution, your business will gain significant advantages in terms of cost, productivity, ease of use and flexibility.

Benefits of outsourcing your VoIP phone platform include cutting upfront investment and maximizing voice and data quality – so allow us to explore the options for you.

Key benefits to your business

- Advanced call and messaging functionality
- Reduced costs
- Fast and simple web-based admin
- Reliable, carrier-grade service

The complete enterprise communication solution*



* Company Wide Dial Plan with Extension dialing

Managing your systems

If running a data network and telephone system represents a headache, then PCCW Global represents the cure. Kill the pain by:

- Outsourcing capital expense
- Outsourcing hassle
- Outsourcing upgrades and maintenance



Hosted PBX sharpens business operations

- Increase employee productivity and customer response with new calling functionality, unified messaging, call logs and more
- Hosted PBX earns its keep by saving costs on local and long-distance calls and delegating responsibility for system maintenance to PCCW Global
- Flat-rate pricing makes for easier budgeting and financial forecasting
- Users can manage day-to-day calling features via a web portal or phone
- Extends the power of an enterprise's communications system to remote offices and teleworkers

Service and platform reliability

After making sure crystal-clear voice quality can be supported on your local data network, PCCW Global guarantees calls – with according to service level agreements – on our fully-redundant MPLS-enabled global network.

Customer premises equipment

We offer totally-flexible purchase direct from vendors or PCCW Global, as well as finance arrangements, if required. Whatever your preference, PCCW Global promises smooth installation and configuration of your equipment.

- A selection of elegantly-designed IP phones include Polycom, Cisco, Grandstream, Uniden and Aastra
- The receptionist module is a soft-client that equals or excels traditional console functionality and eliminates capital outlay and maintenance
- Interoperates with existing enterprise firewalls and private IP-addressing schemes
- We specify router configurations to support data and voice via a high-speed connection

Why PCCW Global

Resilient global infrastructure & robust network

Hosted PBX is delivered on our carrier-grade network, which provides:

- Unmatched scale, reliability and redundancy, as well as operation, administration, maintenance and provisioning (OAM&P)
- Flexible, open standards-based architecture

Service excellence

- Global Services team to manage implementation of regional and global projects
- World-class provisioning and operating processes

Innovative solutions based on leading-edge technology

- Integrated global communications solutions
- IP-based valued-added services
- Web conferencing

Contact us

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Employing approximately 17,000 staff worldwide, PCCW Limited is the holding company of HKT Group Holdings Limited (HKT) and serves customers as Hong Kong's premier telecommunications provider and a world-class player in Information & Communications Technologies. Operating as a wholly-owned subsidiary of HKT, PCCW Global provides integrated global communications solutions, runs a fully-meshed IP, fiber and satellite network and serves the voice, data and multimedia needs of enterprises worldwide, plus the operational requirements of service providers.