

Managed Router Service

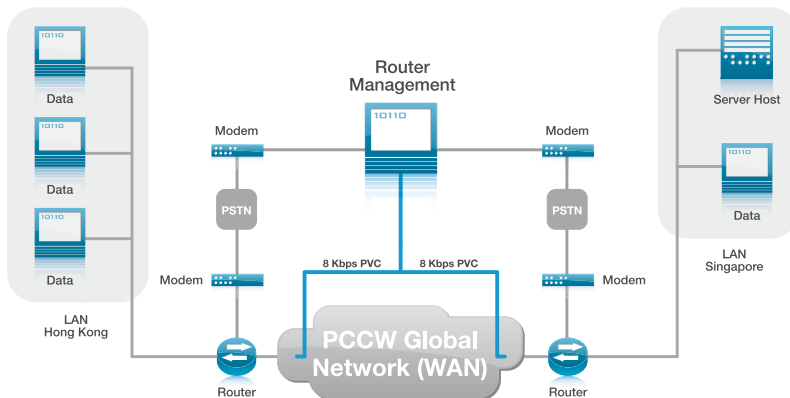
Router rental, configuration and management of interconnection between wide and local (WAN and LAN) networks form the basis of PCCW Global's Managed Router Service (MRS) offer to the market. Available in major cities where we provide WAN service, our MRS solution manages your network's service capability on an end-to-end basis.

Key benefits to your business

- One-stop shop services provide hassle-free network management
- Uninterrupted service backed by our 24/7 global network operations center management means total reliability
- Dedicated support and proactive management alerts you before a problem occurs, making for a reliable network and peace of mind
- Frees up network management time and reduces expense, with faster support

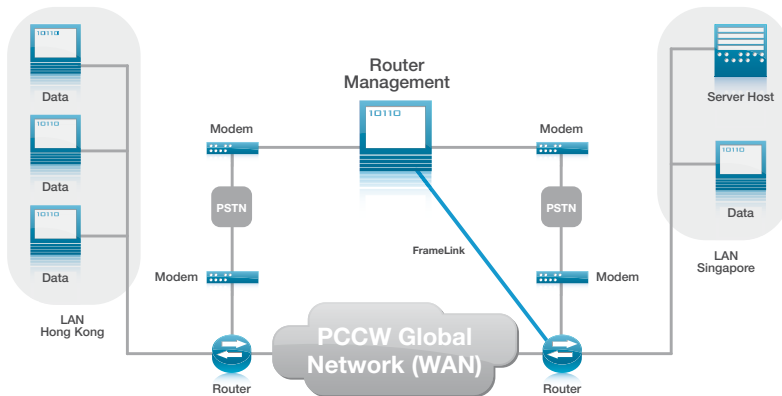
Network diagram

- MRS for MPLS VPN connectivity



Network diagram

- MRS for IPLC connectivity



* A separate management link and a separate WAN port in the router are required

Specifications

- LAN interface: Fast Ethernet (100 Mbps), Ethernet (10Base2, 10Base5 and 10BaseT) and Token Ring (4 Mbps and 16 Mbps)
- WAN interface: X.21, V.24, V.35, G.703 and OC3
- LAN protocol: TCP/I, IP (Novell), SNA (IBM), DecNet and Apple Talk
- WAN protocol: Frame Relay, ATM and IP

Features and value-added services

- Router rental, configuration and management
- Proactive network management
- Network management services and tools
- Web-based service performance reports
- Project management

Why PCCW Global

Resilient global infrastructure & robust network

- Managed Router Service covers more than 70 countries

Service excellence

- Global Services team to manage implementation of regional and global projects
- World-class provisioning and operating processes
- Toll-free services with multilingual support

Innovative solutions based on leading-edge technology

- Integrated global communications solutions to provide network efficiency, coverage and expertise

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Employing approximately 18,200 staff worldwide, PCCW Limited is the holding company of HKT Group Holdings Limited (HKT) and serves customers as Hong Kong's premier telecommunications provider and a world-class player in Information & Communications Technologies. Operating as a wholly-owned subsidiary of HKT, PCCW Global provides integrated global communications solutions, runs a fully-meshed IP, fiber and satellite network and serves the voice, data and multimedia needs of enterprises worldwide, plus the operational requirements of service providers.