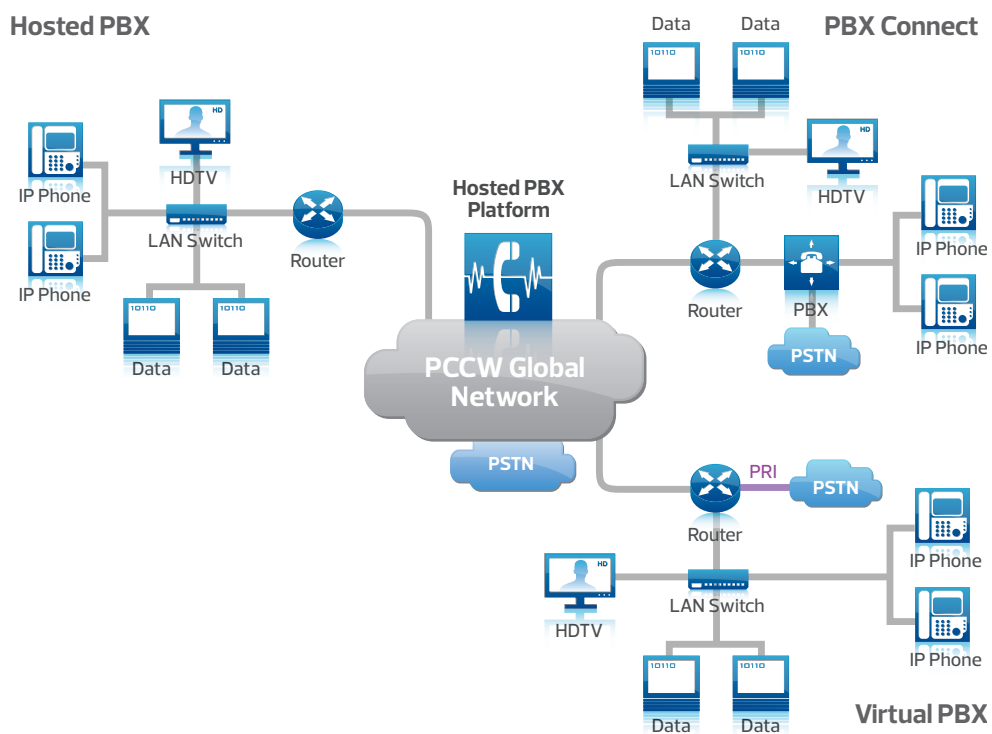


Hosted Telephony Services

The Hosted Telephony Services are a suite of services that enables an enterprise to leverage the benefits of a Voice-over-IP solution while providing a flexible telephony infrastructure that can support legacy system and provide all the advanced features expected from a modern telecommunications system.

PCCW Global's Hosted Telephony Service offers multiple connectivity options that range from connecting to existing PBXs for inter-company communications to providing full phone services with complete local and international calling. The levels of QoS defined inherently within the highly secure and fully redundant PCCW Global IP network ensures that the voice traffic is carried with the highest priority to guarantee that the quality of voice is maintained across the network.

Network diagram



Key benefits to your business

- Advanced call and messaging functionality
- Fast and simple web-based admin
- Reliable, carrier-grade service
- Increase employee productivity and customer response with new calling functionality, unified messaging, call logs and more
- Extends the power of an enterprise's communications system to remote offices and teleworkers

Service Options

- **Hosted PBX:** The Hosted Private Branch eXchange (HPBX) service removes the requirement of having a PBX at a site but still provides all the connectivity to the PSTN with all the advanced features expected from a modern telecommunications system
- **PBX Connect:** The Hosted Telephony Service provides the capability of connecting to an existing PBX that has connections to the PSTN, and enables the ability for remote locations using HPBX to communicate over the IP network to users on the PBX
- **Virtual PBX:** In locations where it is not possible to replace the existing connections to the PSTN, a Voice Gateway can be deployed to the PSTN and the Hosted PBX service can provide all the functionality of the PBX but from within the network. This added ability, combined with the previously defined scenarios enables an enterprise to deploy a uniform communications solution throughout the company

Features

- Web portal call manager with click-to-dial simplicity
- Personal and administrative web portal management
- Auto attendant and receptionist module
- Unified messaging integrating voicemail and single email inbox
- Enterprise-class calling features
- Multifunctional business phones
- Emergency service calling meets regulatory compliance standards

Employing approximately 19,300 staff worldwide, PCCW Limited is the holding company of HKT Group Holdings Limited (HKT) and serves customers as Hong Kong's premier telecommunications provider and a world-class player in Information & Communications Technologies. Operating as a wholly-owned subsidiary of HKT, PCCW Global provides integrated global communications solutions, runs a fully-meshed IP, fiber and satellite network and serves the voice, data and multimedia needs of enterprises worldwide, plus the operational requirements of service providers.

www.pccwglobal.com

Contact us

Americas
Herndon, VA, USA
Tel +1703 6211600
americas@pccwglobal.com

Asia Pacific
Hong Kong
Tel +852 2888 6688
asiapacific@pccwglobal.com

Europe
Paris, France
Tel +33 (0)142 66 08 35
europa@pccwglobal.com

Middle East & Africa
Dubai, UAE
Tel +971 (0) 4 446 7480
mena@pccwglobal.com
africa@pccwglobal.com